

Key Contract Information

This document sets out the key facts about our contract with you; it also contains important information about your consumer rights. You should read this carefully, as well as any other documents that we have given you (listed below), before signing and entering into a contract with us.

We are: Name, address and contact details 	You are: Name, address and contact details 						
Description of work to be done: <input type="checkbox"/> This is only a brief description. Full details are given in another document that we have also supplied you with this contract <hr/> We have also supplied you with the following documents: 	Payment schedule: Total Cost (inc. VAT) £ This is to be paid as follows: <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 70%;">When</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td style="height: 100px;"></td> <td></td> </tr> <tr> <td style="text-align: right;">Total</td> <td></td> </tr> </tbody> </table> <input type="checkbox"/> Further details are given in another document that we have also supplied you with this contract	When	Amount			Total	
When	Amount						
Total							
Start date: <input type="checkbox"/> We will agree this with you at a later date <input type="checkbox"/> Further details are given in another document that we have also supplied you with this contract	Finish date or estimated duration: <input type="checkbox"/> We will agree this with you at a later date <input type="checkbox"/> Further details are given in another document that we have also supplied you with this contract						
What we need you to do before we start work and whilst we are doing the work: <input type="checkbox"/> Further details are given in another document that we have also supplied you with this contract							
You do not have a right to cancel this agreement <input type="checkbox"/> You have no right to cancel this contract because it was agreed on our premises <input type="checkbox"/> You have no right to cancel this contract because although we visited your home, the contract was not confirmed during our visit or immediately after.							
By signing this, and any associated documents, you are entering into a legally binding contract with us.							
Your signature(s) Your name: Date of signature:	Our signature: Our name: Date of signature:						

Your rights

It is our responsibility to supply you with goods and services that meet your consumer rights. If you have any concerns that we have not met our legal obligations please contact us, our contact details are given overleaf.

We always aim to resolve any disputes that we have with our customers, but in the unlikely event that we are unable to do so, we invite you to follow the Trustmark Dispute Resolution Process. As a Trustmark Registered Business, we are required to co-operate with this process and accept any outcome. Further details can be found at www.Trustmark.org.uk/if-things-go-wrong . If you are unclear about your rights or require advice, you can also contact the Citizens Advice Consumer Service on 03454 040506 or www.adviceguide.org.uk .

As a Trustmark Registered Business, we are a member of a Trustmark Scheme Provider. Details of our Scheme Provider will be found on the paperwork that we have supplied you and web links to our Scheme Provider can be found at <https://www.trustmark.org.uk/ourservices/scheme-operators>

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